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April 10, 2006

Prospective Bidder:

***Amendment #2 RFP K07-7005-29, Technical Support Services***

### ***QUESTIONS AND ANSWERS:***

1. Can you provide us with the (3) page document as stated on page (5) that we need to complete for the MBE goal set at 25%?

**ANSWER:** Please find those documents attached to this amendment#2.

2. Would you clarify and/or correct the period of performance as stated on page 10?

**ANSWER:** As correction, this contract is for a 2 year period with the option to extend an additional (2) one year period.

3. There is a section of about 9 pages that appears to have been accidentally inserted from another RFP document. This section begins at the bottom of page 17 and continues through the lower middle of page 26. Should these pages be ignored?

**ANSWER: YES, PLEASE IGNORED**

4. The specifications, beginning at the bottom of page 5 and running through the top of page 10, describe in detail the tasks to be accomplished. However, this section does not mention the particular technology in use. Please provide a complete list of the hardware and system software products for which these tasks will be performed by the contractor.

**ANSWER:** The Operating system software includes the latest IBM Z/OS version 1.7.CICS Transaction Server 3/1.IMS/DBCTL V9.1 with HALDB, IBM UDB DB2 V8.1. IBM Websphere MQ v5.3 AND Tivoli Omegamon, Third party product support include computer Associates top Secret, TLMS, librarian, and Netmaster, BMC Software's IMS Utilities, XBM, Control-D, Control-M: Compouware's AbendAid and FileAid. Software also includes COBOL, DFHSMS, DFHSM, PSF AND AFP. The hardware platform is an IBM Z890 model 250, B18 Virtual Tape Server, IMB Enterprise Storage Server, Visara Console Controller, IBM Info 200 Cut sheet printers, (NOTE THIS RFP DOES NOT INVOLVE HARDWARE MAINTENANCE)

Page 2

Amendment #2

**(NETWORK SUPPORT INCLUDES BUT NOT LIMITED  
TO IBM ENTERPRISE EXTENDER, ECP/IP, APPN AND  
SNA.**

5. Can you provide a list of the vendors to which the RFP was sent?

**ANSWER: NO**